

**Welcome to Serendipity Wellness Studio!** We are so glad you chose to come see us today. We want to do our best to ensure you have a wonderful experience with us today. Please help us to help you.

- **Let your therapist know what brings you in today.** If you are having aches and pains and where. Let us know specifically what you are looking for and areas you would like to focus on, if any.
- **Speak up and let your therapist know if something is not feeling good.** – we cannot read your mind and cannot always accurately interpret your non-verbal cues. Please SPEAK UP and let us know if we need to adjust something. **DO NOT SUFFER IN SILENCE.**
- **Please let us know if there is anything we can do to make you more comfortable.** Are you chili? Too warm? Would another pillow make you more comfortable? Do you not like one of the essential oils we are using? Please let us know, so we can adjust things to your liking.
- You have control over your experience with Serendipity Wellness Studio.

I will verbally let my therapist know if I would like something adjusted during my service. I will not rely on non-verbal cues.

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client name

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date

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Client signature